

1982

ANNUAL



REPORT

and Newsletter

United Neighborhood Centers of America, Inc.

NATIONAL LEGISLATIVE CONFERENCE SET FOR WASHINGTON, D.C. MAY 15 to 17



Rep. Joseph P. Addabbo (D - NY)



Rep. Henry B. Gonzalez (D - Tex)



*Marian Wright Edelman, president
Children's Defense Fund*

United Neighborhood Centers of America's Biennial National Legislative Conference will be held Sunday May 15 through Tuesday May 17 at the Shoreham Hotel in Washington, D.C.

The opening session on Sunday May 15 will be addressed by Marian Wright Edelman, President of the Children's Defense Fund. Mrs. Edelman, former Director of the Center for Law and Education at Harvard University and Director of the NAACP Legal Defense Fund in Jackson, Mississippi, has been active in civil rights causes since graduating from Yale University Law School in 1963. In 1968 she founded the Washington Research Project, which became the Children's Defense Fund in 1973. The Fund has been a leader in advocating

for children's and family rights.

On Monday morning May 16, Congressman Joseph P. Addabbo (D-NY) will address the plenary session. Congressman Addabbo, now in his eleventh term is ranked twenty-fourth in seniority in the 98th Congress, and serves on the House Committee on Appropriations. He is Chairman of the Subcommittee on Defense, within which he has been a powerful voice in Congress in opposing escalating defense spending in the face of acute cuts in social programs.

Congressman Henry B. Gonzalez (D-Tex.), who like Congressman Addabbo is serving his eleventh term in the House of Representatives, will be the speaker at the closing luncheon May

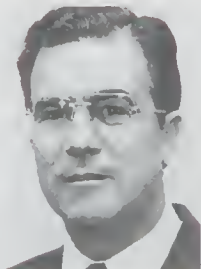
17. Congressman Gonzalez is Chairman of the Subcommittee on Housing and Community Development of the powerful House Committee on Banking, Finance and Urban Affairs.

Other plenary sessions will be addressed by District of Columbia City Council Member Nadine P. Winter, founder and former Executive Director of Hospitality House in Washington, and by Robert L. Woodson, President of the National Center for Neighborhood Enterprise.

Prominent among other conference speakers will be Raul Yzaguirre, President of the National Council of La Raza; Jack Ossofsky, Executive Director of the National Council on Aging; Dr. Milton M. Lebowitz, Professor of

(Con't page 11)

PRESIDENT'S MESSAGE



UNCA's principal program achievements for 1982 were:

- **National Advocacy.** Congressional testimony on a number of key issues including the Job Training and Partnership Act plus efforts in support of low income housing and the Social Security system.
- **Programs for the Elderly.** Through our Elderly Health Care Consumer Education Project, supported by the Burden and Surdna Foundations, we tested the hearing of 466 elderly persons at 10 of our member agencies.
- Through the Elderly Assistance Project, funded by the Administration on Aging, we assisted member houses to increase their capacity to provide outreach and related services to the elderly, with particular emphasis on the poor and frail in the community.
- **Accreditation.** Studies were made of 18 member agencies.
- **Technical Assistance.** Thirty-nine member agencies received on-site technical assistance, while another 65 received technical assistance by means of correspondence and telephone.
- **Training.** More than 40 member agencies' executives received management training through UNCA's executive training institute.

Our Goals for 1983 include:

1. **National Advocacy.** To focus attention on economic and social inequities affecting urban neighborhoods and influence public policy to eliminate such inequities.
2. **Youth.** To develop a multi-site youth employment demonstration program to substantially involve the private sector at the neighborhood level.
3. **Agency Assistance.** To expand technical assistance to member agencies through the use of skilled volunteers and to assist in training local agency board members.
4. **Fund Raising.** To develop a broader and more diverse fund raising program in order to offset substantial cuts in government funding.
5. **New Agency Members.** To recruit agencies of all sizes from all parts of the country to join their national movement.

The needs of the nation's neighborhoods are ever greater. Let us bend every effort together to meet those needs.

Mercer D. Tate

Mercer D. Tate

EXECUTIVE DIRECTOR'S MESSAGE



Nineteen Eighty-two was one of the most difficult in the past ten years of the United Neighborhood Centers of America, Inc. (UNCA).

As unemployment rose to alarmingly high new levels, people in poor neighborhoods—and middle class ones as well—lost more than jobs; some lost homes and, in many instances, the ability to maintain the basic minimum levels of support for human survival. If the poverty level in this country is \$10,000 for an urban family of four, thousands not only fell below that level, but missed the safety net as well—plunging into an abyss of hunger, homelessness and despair. And if the "new poor" were bad off, the chronically poor, the so-called underclass, were even more beleaguered because the traditional governmental programs of public aid and assistance, food stamps and medicaid were cut to the bone or so overlaid with administrative encumbrances as to render aid to even the "truly needy" a difficult process.

In this economic and social climate, UNCA and its member agencies suffered, as did many other human service organizations. As a provider of human services to a large constituency of poor people in poor neighborhoods, UNCA and its member agencies found their dwindling resources greatly taxed as larger numbers of poor people in distressed urban neighborhoods sought additional types of services as economic conditions worsened.

With fewer people employed, federal and local tax receipts decreased. So did contributions at the workplace to many local United Ways. As business suffered from the economic downturn, many corporations reduced their contributions to organizations such as UNCA. On the other hand, some corporations maintained and even increased their level of giving. The confluence of all these factors, however, resulted in a substantial shortfall in funds for UNCA and its member agencies.

As an advocate for the poor and vulnerable, UNCA feels compelled to work in collaboration with other responsible national organizations to try to reverse, or at least minimize the effects of policies which militate against poor people.

But commitment and strength of purpose aren't enough. Neither is activity, regardless of how dedicated or purposeful. Programs and services must be on target; and they must show results if they are to earn the support of the community at large.

UNCA's programs and services did find their mark and did show results in 1982, despite staff attrition due to budgetary constraints.

The smaller, leaner staff, along with the significant efforts of many Board members who undertake outstanding volunteer efforts in support of our agency's goals and objectives, toiled to achieve remarkable results. It is this spirit of cooperation and support between staff and Board at the National and local level, that will lead toward the development of new resources and new techniques as we continue to carry out our mission of improving the quality of life at the neighborhood level.

Walter L. Smart

Walter L. Smart

UNITED NEIGHBORHOOD CENTERS OF AMERICA, INC. LOOKS BACK WITH PRIDE ON 1982 ACHIEVEMENTS

National Representation and Advocacy

UNCA has continued its advocacy to promote youth employment and training programs which would provide adequate jobs for young people at equitable wages, despite the Administration's on-again-off-again support for such legislation. Working with various coalitions, such as the National Coalition for Full Employment, the National Collaboration for Youth and the National Youth Employment Coalition, UNCA, through tireless and continuing efforts, participated by preparing and delivering testimony before joint committees of the House and Senate in support of the new Jobs Training and Partnership Act. This legislation is intended to build partnerships between the various segments of the community so that together they may develop and operate programs which will benefit youth and adults. However, UNCA, along with other Coalition members, continues to seek changes in the regulations governing the Act, to assure that the most needy are served by the program and that the provision of social services is an eligible cost. UNCA is also working in coalition with other national voluntary organizations to ensure that the President's and Congress' new interest in a long-term, job-creating program to deal with the astoundingly high 10.8 percent unemployment rate at year's end, particularly among minority youth, will benefit from UNCA's vast knowledge and experience, gained as a result of the Youth Employment Project, of which UNCA was a part.

Low Income Housing

UNCA worked with the Low Income Housing Coalition to urge Congress to continue appropriations for Federal subsidies to low income housing. Our goal was 300,000 units of low income housing each year, but that goal has not been attainable. In fact, Congress adjourned last year without appropriating any additional funds for low income housing. However, the Department of Housing and Urban Development received approval to use funds remaining from previous appropriations to finance rehabilitation and/or new construction of low income housing as long as the program was started before the new Congress convened in January, 1983. Meanwhile, UNCA joined several hundred other organizations in signing letters to the President and to Congress, urging that the housing needs of low income people not be overlooked.

State Collaborations

In response to the increasing interest of several member agencies in forming state associations or federations, UNCA has moved with the National Collaboration for Youth, which represents 13 other national youth-serving agencies, to explore models of collaboration at the state level in three states—California, Illinois and Texas. Because of a parallel development within UNCA (see below), the California Collaboration has advanced further than the other two. The planning committee in California has agreed to continue meeting, to assess and collect dues and hire a staff person whose priorities would be to facilitate a legislative tracking service, publish a monthly newsletter, provide legislative representation and begin forming networks with other agencies.

The Illinois agencies felt their own state association was accomplishing the same objectives as a proposed state collaboration, and decided against forming a new state collaboration.

In Texas, the agencies have met but have not decided whether to form a state collaboration.

West Coast Regional Office

A key objective of UNCA has been the establishment of an office in California to facilitate field services such as field consultation and technical assistance to member agencies in California, and to promote the Movement on the West Coast by recruiting more member agencies there. Even though currently there are only a few member agencies in California, the Board of UNCA decided to hold its 1982 Biennial Conference in San Diego as an indication of its commitment to neighborhood centers in California.

A West Coast Regional Office would encourage a dialogue with some of the representatives of settlements and neighborhood centers on ways in which we can work together to strengthen the Movement through organization, recruitment and full field services to agencies in the state.

UNCA Executive Director Walter L. Smart and Assistant Director Grant Loavenbruck met with Gene Coleman of San Francisco, Rex Dye of Bell Gardens, Lee Jackson of Los Angeles, Sister Davida Welles and Dr. Howard Carey of San Diego, and Al Kovar of Riverside, California. It was agreed that a successful effort to establish a West Coast Regional Office would

require financial support and a commitment of time, planning and involvement of key leaders of the Movement on the West Coast.

UNCA agreed to develop a proposal to be submitted to various California-based foundations. These proposals have been submitted and Mr. Smart has visited California to explore the merits of this proposal with foundations and United Way executives in local communities in California.

A favorable response will enable UNCA to establish this initial regional office, and, if successful, a similar development is contemplated for the midwest region.

Collective Mark Licensing Agreements

During 1982, ten member agencies signed collective mark licensing agreements with UNCA, bringing the total to 40 member agencies which have signed the agreement since 1981 when the drive began. These agreements seek to create a national identity for settlements and neighborhood centers by means of a common or a generic name, "United Neighborhood Centers" with a common logo or symbol. Those agencies which signed the agreement last year were: Hospitality House, Washington, D.C.; Catholic Community Centers of Denver; Hallie Q. Brown Community Center of St. Paul, Minnesota; Ann Arbor Community Center, Ann Arbor, Michigan; Korean-American Community Services, Chicago; Northside Neighborhood Services of Minneapolis; East Akron Community House (E.A.C.H.) Akron, Ohio; Grace House of Richmond, Virginia; Twinsburg Heights Community Center, Twinsburg, Ohio; and Diversified Community Services of Philadelphia.

Direct Services to Member Agencies Technical Assistance

Technical assistance continues to be the key component of the UNCA agency development program. A wide variety of technical assistance approaches were employed throughout the year. Despite rapidly escalating costs of air travel in the United States, UNCA staff seem to find ways to increase rather than decrease field service visits to member agencies. Longer range planning, piggy-backing field service trips and careful attempts to integrate project and core programming/technical assistance trips appear to be factors related to this improvement. In fact, during 1982, 39 agencies

were provided technical assistance on-site and over 65 received various kinds of consultation by mail and phone.

Technical assistance consultative services offered to UNCA affiliates included some of the following topical areas: agency management, personnel policies and procedures, financial analysis, long range corporate planning and short range program development, as well as various types of fiscal resource development, needs assessment, program evaluation and board and staff development strategies. In 1982 several agencies requested UNCA staff help to facilitate board retreats, particularly focused on the Long Range Planning Process and priority setting.

Training—Board Members

UNCA continued to provide Board members of member agencies an opportunity to participate with their peers in a Board Training Session at our National Conference. Faculty assigned to our 1982 session conducted in conjunction with our national conference in San Diego, California, included Joseph Weber, former executive director of the United Way of Greater New York, Chauncey Alexander, former executive director of the National Association of Social Workers, and Dr. Ivor Ecbols, Chairperson of UNCA's Leadership Development and Training Committee.

Training—Executive Directors

The Executive Director Training Seminars were held in Atlanta and in Las Vegas. UNCA surveyed its member agencies to determine the subject areas which directors felt would be most beneficial. The subjects chosen were: Long Range Strategy Planning, and Conducting a Capital Fund-Raising Drive. The faculty included Dr. Edward Johnson, Dean, M.J. Neeley School of Business, Texas Christian University, and Ms. Geneva Johnson, Senior Vice President, United Way of America.

Publications

- Three monographs, as part of our series on, "Neighborhood Centers in the Eighties," were published and disseminated to UNCA affiliates.
- Two handbooks, one on "How to Start a Neighborhood Center—7 Steps," and the other on "Deferred Giving," were printed and disseminated.
- A monograph on "Executive Recruitment: A Board Responsibility" by Ronn June, was published and disseminated.

Accreditation

During 1982, UNCA was involved in a total of 18 accreditation visits for affiliated neighborhood centers and settlements. Twelve agencies completed the accreditation process, of which the site visit is only one phase. UNCA is proud to list these recently accredited agencies:

1. Friends Neighborhood Guild, Inc.
Executive Director: Roy F. Canty, Jr.
Philadelphia, PA
2. Montgomery Neighborhood Center, Inc.

Executive Director: Moses Gilbert
Rochester, NY

3. Genesee Settlement House, Inc.
Executive Director: Alphonso E. Tindall, Sr.
Rochester, NY
4. Neighborhood House Association
Executive Director: Dr. Howard Carey
San Diego, CA
5. Westminster Neighborhood Association, Inc.
Executive Director: Mrs. E. Grace Payne
Los Angeles, CA
6. Baden Street Settlement
Executive Director: William Hall
Rochester, NY
7. Victory Neighborhood Services Agency, Inc.
Executive Director: C. Kenneth Davidson
Cincinnati, OH
8. Diversified Community Services, Inc.
Executive Director: Leonard Weeks
Philadelphia, PA
9. United Neighborhood Center of Lackawanna County.
Executive Director: Mrs. Dawn Brennan
Scranton, PA
10. Santa Maria Community Services, Inc.
Executive Director: Sister Jane Ellen Shapelle
Cincinnati, OH
11. Catholic Community Services' Neighborhood Centers
Executive Director: Marie Gill
Denver, CO
12. Ann Arbor Community Center, Inc.
Executive Director: Walter W. Hill
Ann Arbor, MI

These intensive accreditation studies included considerable introspective analysis on the part of each participating agency as it utilized UNCA's "Agency Self-Study Instrument," and prepared its supporting documentation in anticipation of the site visit. During site visits, staff and volunteer leaders of UNCA spent many hours meeting with the agency's key staff, board, consumers and even the local United Way agency leadership.

In fact, increasingly, United Way agencies are cooperating with UNCA around the accreditation process to preclude centers having to go through two completely separate agency evaluations.

Consistently, participating agencies and site visitors report that this evaluative/collaborative approach has led to higher levels of functioning and improved agency credibility in the funding community. The number of centers which have gone through the accreditation process since the program's beginning in 1975 has grown dramatically. Over 90% of UNCA's affiliates have participated at least once in this process to date.

Neighborhood Center Innovations—1982

Throughout their long history, neighborhood

centers and settlements have been leaders in innovation in community-based service delivery and neighborhood advocacy. Visiting Nurse Services were developed first at the settlement houses. Child labor laws grew out of our movement. Much of the innovative developments in delinquency prevention during the Sixties and Seventies took place first in the settlement houses. In fact, the concept of self-help was conceived and nurtured in our centers long before the "War on Poverty."

Neighborhood Centers continued this tradition of program innovation during 1982.

In Philadelphia, the Greater Philadelphia Federation of Settlements coordinated the efforts of our affiliates in that city as hundreds of young people were placed and guided through summer employment in local, neighborhood-based, private businesses. More than 50% of these youths continued in after-school employment programs after the summer youth employment program was over.

Friendly Inn of Cleveland developed a model program for reaching out and bringing elderly nursing home patients into the neighborhood center's programs for the aged, integrating this otherwise isolated population of older people into their senior center programs. Remarkably, elderly patients thought to be immobile and senile are participating in active games and discussion groups and having the time of their lives.

At Genesee Settlement in Rochester, New York, Project Reassurance was developed as an intergenerational programming strategy. High School juniors and seniors receive school credit for visiting shut-ins at local nursing homes, learning at the same time interpersonal skills which are transferable into many adult employment situations in human services.

In an entirely different dimension, the Westminster Neighborhood Association in the Watts section of Los Angeles has developed an array of innovative business ventures. Their community economic development strategies include: a community-based Credit Union, a Cooperative Supermarket, a restaurant which also serves as a youth employment training site, and an agency-run boutique.

In Stamford, Connecticut, the Southfield Community Organization utilized federal funding for medically underserved areas to establish a dental clinic for its neighbors, staffed by a dentist from the U.S. Public Health Service. This program is expected to become self-sustaining in a few years, while at the same time bringing in quality health care to the inner city.

In Rochester, New York, the Montgomery Center's Adult Day Care Centers have become a viable means for preventing institutionalization of the frail elderly. This programmatic innovation is already serving as a model for replication in other cities.

In Ann Arbor, Michigan, the Arbor Hills Center literally took its youth drug abuse prevention program right onto the grounds of the

local high school, outstationing workers in a mobile home in the school yard.

More and more neighborhoods are developing truly comprehensive Day Care services. For example, Cincinnati Union Bethel of Cincinnati, and Neighborhood House of Columbus, Ohio are two agencies which went beyond basic Day Care and Head Start programs to include infant and toddler day care services, enabling mothers with young children of various ages to work.

This is a representative sampling of the many program innovations conceived and developed by UNCA affiliates this past year. The National Office, through its field services, learns of these program innovations and seeks opportunities for replication of successful program innovations.



*Ruth Ramirez Brandt
National Project Director
Elderly Assistance Program*

The Elderly Assistance Program

The Elderly Assistance Program, a national demonstration project, was funded by the Administration on Aging (AoA) for three years and was completed in December 1982.

The goal of the Elderly Assistance Program was to enhance the capacity of settlements and



Seniors enjoying Christmas dinner at neighborhood center

neighborhood centers to provide outreach services, community education and information referral to the frail, minority elderly. The project has focused on the establishment of a close working relationship with UNCA member houses in support of services which appropriately minister to the needs of their elderly constituents.

The strategies which evolved in the development of service delivery means included:

Training/Technical Assistance

Activities were designed for particular centers, in a plan of action and were implemented during site visits. National staff served as advisor, as liaison to the AoA network and assisted, where necessary, in areas of fiscal and/or program development.

In 1982, some site visits included: Baden Street, Montgomery Center, and Genesee Settlement House, in Rochester, New York. Also, national staff visited Northside Neighborhood Services in Minneapolis; Hartford Neighborhood Centers, Connecticut; Hill House/New Opportunities for the Aging, Pittsburgh; Catholic Community Centers of Denver Catholic Community Services, Denver, Colorado; and Social Settlement, Omaha, Nebraska.

National Advisory Committee

The members of the committee are: Diana Kalenga, Greater Philadelphia Federation of Settlements; Catherine deBose, the Neighborhood

House Association, San Diego; Barbara Kincaid, Montgomery Neighborhood Center, Rochester, New York; Lynne Kweder, Greater Cleveland Neighborhood Centers Association; and Louise Todd-Stoll, of Denver Catholic Community Services.

The annual meeting was held in Philadelphia in July. Plans were discussed at that time for the upcoming regional forums at which time special training seminars dealing with issues of the elderly would be given.

The regional forums were held in Baltimore, with Diana Kalenga serving as chairperson, and in Cincinnati, where Carl Alexander served as chairperson. Both events were well prepared by the host cities and were well attended, providing opportunities for information exchange and inter-agency collaborations. Neighborhood centers located in outlying areas also participated.

The annual UNCA conference in San Diego was represented by more than 60 neighborhood centers—both national and international. Top personnel from the aging network, many of them with personal knowledge of the settlement movement, were invited to appear as speakers.

Information Resource Service

For many member houses this service permitted access to the more current data regarding program development guidelines, legislation



Senior citizen workshop at settlement house

alerts, bibliographies, fund raising¹ foundation information and special Requests For Proposals (RFPs). In addition, more than 30 requests for technical assistance were received and completed, either through correspondence or via telephone.

The major number of requests for material related to programs which incorporate multi-generational activities. In responding to this need, we found it useful to document the experience neighborhood centers had. It was this very documentation which allowed UNCA to apply for a one year project, "Intergenerational Services at Neighborhood Centers."

This collaboration between national staff and UNCA member houses has resulted in a continuing relationship. We will help UNCA affiliates develop programs to meet specific needs which would utilize combinations of different age groups. The programs will, in particular, touch the lives of the most vulnerable, those least able to care for themselves, the young and the old.



Deborah Lynn
Co-ordinator, Hearing Health Care
Elder Consumer Education Project

Elderly Hearing Health Care Project

The Elderly Hearing Health Care Project, jointly funded by the Burden and the Surdna Foundations, was conducted by hearing health care experts and UNCA staff over a 15-month period from January 1982 to March 1983.

The primary goals of this research and demonstration project were:

- 1) to determine the knowledge and attitudes of inner-city elderly about hearing, hearing loss and the hearing health care system available to them; and
- 2) to demonstrate that through a consumer education program in neighborhood centers and a training-the-trainer approach,

the elderly can become more knowledgeable consumers of hearing health care.

The project was conducted in ten demonstration sites in and around the New York area. Among these were Montgomery Neighborhood Center, Rochester, New York; Friends Neighborhood Guild, Philadelphia; United Communities, Southeast Philadelphia; United Neighborhood Centers of Lackawanna County, Scranton, Pennsylvania; and Hall Neighborhood House, Bridgeport, Connecticut.

Over 400 elderly consumers and more than 70 staff members participated in the various activities of the project. Typically, at each site a two-day consumer education program was held, followed by a day long staff training workshop. On the first day of the consumer education program, on-site hearing tests were administered to all elderly participants. Referral for follow-up evaluation was made when warranted. With a random sample of elderly, a fairly time-consuming in-depth interview was conducted to assess knowledge, attitudes and consumer behavior patterns about hearing health care. This interview was given both before and after the consumer education program.

During the second day at each site, an educational program was presented to provide elderly participants with basic information about hearing, hearing loss, hearing aids and how best to navigate the hearing health care system. Training materials such as slides, brochures and guidebooks were developed in English and Spanish to be utilized throughout the program. A booklet entitled "Hearing Problems Can Be Helped," was distributed to the elderly consumers.

The one-day staff training workshop was conducted for select personnel in each neighborhood center and for elderly volunteers who could then serve as hearing health care advocates to ensure appropriate follow-up on recommendations. A number of booklets developed for this workshop were made available to staff and elderly volunteers. These included "Understanding the Problems of the Hearing-Impaired," "Devices to Assist the Hearing-Impaired Older Person," and "The Parts of a Hearing Aid."

There were several encouraging accomplishments:

- On-site hearing tests were administered to 466 elderly participants. Seventy five percent of those elderly tested had a significant hearing loss to warrant referral to local Hearing and Speech centers. Only about one in four of these elderly had ever had a hearing screening prior to the program.
- About 400 elderly participated in a two-day consumer education program. Each participant received the training materials developed for the program.
- A random sample of 140 elderly participants was given the pre-training interview and the interview was repeated for 57 participants after a consumer education program. Re-



Walter L. Smart testifying before congressional committee

sults from interview data indicated that the majority of consumers had limited knowledge about the various aspects of hearing health care, but that the knowledge base of these consumers was significantly improved after their involvement in the project training sessions.

- A total of 75 staff and volunteers were involved in staff training workshops and received training materials.
- Referral contacts and linkages were established in the 10 sites with the local Hearing and Speech centers.

The response to the Elderly Hearing Health Care Consumer Education Project over the past year has been tremendous. In Scranton, while conducting the program at United Neighborhood Centers of Lackawanna County, the press devoted a half-page of the evening news to an article about the consumer education project and hearing problems in the elderly. At times, the local demand for participation in the program was overwhelming. For example, at Hall Neighborhood House, hundreds of seniors were transported in from various locations, citywide, to participate in the project.

A unique aspect of the project was our ability to reach a large number of Hispanic elderly, specifically in the Metropolitan New York City area, through our bilingual testing/training capacity.

Data collected on the knowledge and attitudes of the elderly, as well as the participating staff has been systematically analysed and will be presented in a final report on this "Phase I" of the project. Preliminary findings were pre-

sent in an invited paper at the American Speech, Hearing and Language Association 1982 National Conference. Additional journal articles are also projected.

A Phase II of the Elderly Hearing Health Care Consumer Education Project has been funded for a 12 month period starting March 1, 1983. Phase II will place a much heavier emphasis on a staff-organizational development component and seeks to build lasting working relationships between neighborhood centers and local Hearing and Speech centers-working relationships which can be sustained beyond the life of the project.

Foreign Visitors

The Public Relations Department has arranged a continuing series of interviews at UNCA offices between high-level foreign leaders, who are interested in the neighborhood center and settlement movement, and UNCA staff. Executive Director Walter L. Smart, Assistant Director Grant Loavenbruck and Director of Public Relations Raymond De Vera, met last year with visitors from South Africa, Yugoslavia and Brazil. These dialogues have been regularly reported in *UNCA News and Roundtable* and reflect the foreign visitors' perceptions of this country and its social problems, as well as those of the visitors' countries.

On February 4, UNCA Assistant Director Grant Loavenbruck and Public Relations Director, Ray De Vera hosted four members of the Brazilian Country Project of Citizen Participation in Government at a meeting at the UNCA office. The visitors, participants in the International Visitor Program of the United States Information Agency, included:

- Joseph Barat, Special Advisor to the Secretary of Finance for the State of Sao Paulo and Professor of Urban and Transportation Planning at the Federal University of Rio



Tutoring session at neighborhood center

de Janeiro.

- Raymundo Mendes Ferreira, Executive Secretary of a state consumer protection program, PROCON-MG
- Mrs. Frances Rita Aspan Freddiani, Director of the Division of Support and Orientation of the Municipal Secretariat of Public Services Bahia
- Jose Eduardo Coelho Messeder, Coordinator of the Master's Program in Public Administration.

They were accompanied by John Alves and Joseph McGovern, escort interpreters assigned by the U.S. State Department.

The discussions were wide-ranging, with particular interest in the relationship between governmental and private support for social

and community services and what effect this factor has, with regard to control of the various programs. The Brazilians were very much interested in United Way allocations and whether United Way giving is affected by the strength and influence of the recipient agency in the larger community.

Later in the month, Walter L. Smart and Ray De Vera met with Mohammed Dangor, Vice Chairman in the Southern Transvaal Region of the South African Institute of Race Relations and former Deputy Transvaal Leader of the Labour Party of South Africa.

Mr. Dangor recently resigned his position with the Labour Party in opposition to that party's acceptance of the proposed South African constitution which totally excludes the Black African majority from national politics, while establishing a tri-cameral (three-chamber) parliament: one elected by whites, one by people of mixed race, called coloreds, and one by Indians.

"Staff Developments"

Executive Director Walter L. Smart was elected by his peers—other chief executive officers of national voluntary social welfare organizations—as president of The National Assembly, in September. The Assembly, as it is known to its membership, is a national membership association which serves as the trade association for the leading voluntary social welfare and health organizations.

In August, Mr. Smart was elected president of the International Federation of Settlements and Neighbourhood Centres at its conference in Rotterdam.

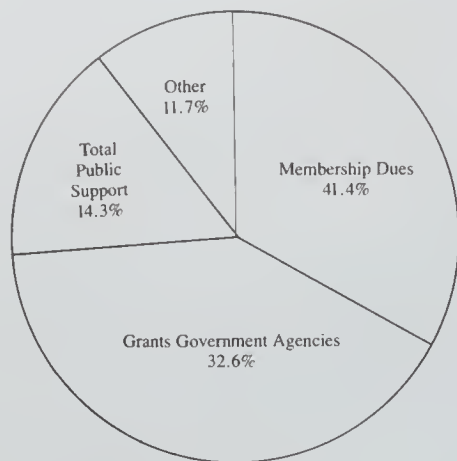
Raymond De Vera, formerly interim executive director of the National Assembly, joined staff in September as Director of Public Relations, replacing Inez Almond, who had resigned in April.



Mexican Folkloric dance class at settlement house

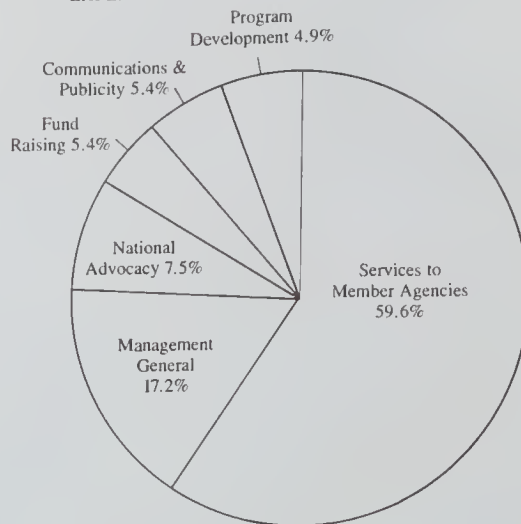
Statement of Income and Expenses For the Calendar Year Ending 12/31/82

INCOME



Total Income
\$442,308

EXPENSES



Total Expenses
\$508,940

LOUIS STURZ & COMPANY

CERTIFIED PUBLIC ACCOUNTANTS

IRWIN STURZ, C. P. A.
SIGMUND GRUBERGER, C. P. A.
NELSON SHAPIRO, C. P. A.

United Neighborhood Centers of America Inc.
232 Madison Avenue
New York, N.Y. 10016

1440 BROADWAY
NEW YORK, N. Y. 10018

382-1222

Gentlemen:

Pursuant to our engagement, we have made an examination of the books and records of United Neighborhood Centers of America Inc. for the years ended December 31, 1982 and 1981, and as a result thereof submit herewith the following:

EXHIBIT "A" — BALANCE SHEETS AS AT DECEMBER 31, 1982 and 1981

EXHIBIT "B" — STATEMENT IN SUPPORT OF REVENUE, EXPENSES AND FUND BALANCES FOR THE YEARS ENDED DECEMBER 31, 1982 and 1981

We have examined the balance sheets of United Neighborhood Centers of America Inc. as at December 31, 1982 and 1981 and the related statements of income and expense of the General Fund for the years then ended, prepared on the basis of cash receipts and disbursements. Our examination was made in accordance with generally accepted auditing standards and, accordingly, included such tests of the accounting records and such other auditing procedures as we considered necessary in the circumstances. Our verification, however, of membership dues, of contributions and of other sources of income was limited to the examination of the amounts received, and accounts receivable which represents 1982 dues to be received in 1983 and 1981 dues to be received in 1982 respectively.

The accompanying balance sheets and related statements of income and expense present the financial position of United Neighborhood Centers of America Inc. as at December 31, 1982 and 1981, and the results of its operations for the years then ended, on a basis of cash receipts and disbursements with the exception noted above, in conformity with generally accepted accounting principles.

Louis Sturz & Company

LOUIS STURZ & COMPANY
Certified Public Accounts

New York, New York
April 7, 1983

UNITED NEIGHBORHOOD CENTERS OF AMERICA, INC.
STATEMENT IN SUPPORT OF REVENUE, EXPENSES AND CHANGE IN FUND BALANCE
YEARS ENDED DECEMBER 31,

	1982		
	<i>Unrestricted</i>	<i>Restricted</i>	<i>Total</i>
Public Support and Revenue:			
Contributions—Foundations and Corporations	\$ 47,350	\$ 25,000	\$ 72,350
— Board Members	9,075	—	9,075
— Others	6,883	3,125	10,008
Total Public Support	63,308	28,125	91,433
Grants from Government Agencies	—	116,097	116,097
Other Revenues:			
Membership Dues—Agencies	183,180	—	183,180
Service Fees	5,073	—	5,073
Conference Fees	21,055	—	21,055
Special fund raising income (net of expenses \$1,103—1982—\$1,929—1981)	2,816	—	2,816
Income from special projects	8,885	—	8,885
Sale of Publications	1,554	—	1,554
Interest and dividend income	2,076	—	2,076
Dividend—National Health & Welfare	9,949	—	9,949
Miscellaneous income	190	—	190
	234,778	—	234,778
Total support, grants and revenue	298,086	144,222	442,308
Expenses:			
L.E.A.A.	—	7,884	7,884
D.O.L.	—	(2,210)	(2,210)
A.O.A.	—	102,023	102,023
Elderly Health Care Project	—	78,926	78,926
Lilly M. Peck—Lilly Foundation	—	7,392	7,392
National Advocacy	38,106	—	38,106
Service to Member Agencies	109,326	—	109,326
Program Development	24,878	—	24,878
Communications and Publications	27,715	—	27,175
Total program services	200,025	194,015	394,040
Supporting Services:			
Fund raising	27,622	—	27,622
Management and general	87,278	—	87,278
	114,900	—	114,900
Total Expenses	314,925	194,015	508,940
Excess—(deficiency) of support, grants and revenue over expenses	(16,839)	(49,793)	(66,632)
Fund balance—beginning of year	6,281	68,891	75,172
Fund balance—end of year	(10,558)	19,098	8,540
Notes are an integral part of the financial statements.			

United Neighborhood Centers of America, Inc.

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NATIONAL CONFERENCE SET FOR MAY 15 to 17

(Con't from page 1)

Social Work Fordham University Graduate School of Social Services; Mrs. Cushing Dolbeare, President of the National Low-Income Housing Coalition; and Mrs. Mary De Gonia, Legislative Representative of 70001, Ltd.

During the conference, UNCA will announce its National Agenda detailing the hopes, aspirations and goals of the organization and its members in the areas of employment, education, political action and housing. The purpose of the National Agenda is to focus attention on the problems of the poor at this critical juncture of America's history. Delegations from the conference will meet with key Congressional committee members of the House Select Committee on Aging, the House Education and Labor Committee and the Senate Banking, Housing and Urban Affairs Committee.

Four individuals who have made special contributions or significant achievements to the Settlement Movement will be honored. John C. Sennott will receive a certificate hon-

oring his thirty years of dedicated service to United Communities, Southeast Philadelphia. Mr. Sennott will soon be retiring as Director of Ridgeway Recreation Center, a branch of that agency. Joseph X. Flannery, Special Writer for the Scranton (Pennsylvania) Times, will receive a certificate of appreciation for spearheading a campaign in that city to raise money and contributions-in-kind for a special Thanksgiving food basket program sponsored and coordinated by United Neighborhood Centers of Lackawanna County in Pennsylvania. Donald J. Maroldy, Manager of Equal Employment and Affirmative Action Programs for Mobil Oil Corporation, will receive a plaque for his and his corporation's special contributions to UNCA. Charles J. Caudle, Creative Director of Carl Byoir & Associates, will receive a certificate in appreciation of his service as Chairman of UNCA's Public Relations Committee, in which capacity he has provided creative leadership for UNCA's public relations efforts.

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